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*Providing Allergy/Asthma/Immunology care for the entire family*

## **NO SHOW AND CANCELLATION POLICY**

As a patient of Tullyview Allergy, we ask that you keep your scheduled appointments. We do understand that unforeseen events happen in life, so we do allow cancellations at least **48 hours** (business days) ahead of the scheduled appointment time. **If you need to cancel an appointment, please call our office at 610-478-4033 at least 48 hours (two business days) ahead of your scheduled visit time.** Our goal with this policy is to maintain optimal patient access by limiting the number of "No Shows" slots that could be utilized by other patients, and we thank you for your understanding.

Any patient who is late to their appointment or fails to call 48 hours (two business days) in advance will be considered a "No Show" and may not be seen at the original appointment time. If you are late to your appointment, we will try to accommodate you if possible, but this is not guaranteed.

### **For New Patient Appointments:**

- We require a full 48 hours (two business days) advance notice of appointment cancellations.
- No Show Appointments and appointments cancelled less than 48 hours (two business days) in advance will **NOT** be rescheduled without a \$50 deposit to be applied to the next visit.

### **For Current Patients:**

- No Show appointments include:
  - No Show/no call for appointments
  - Cancellations with less than 48 hours (business days) notice
  - Appointments can be rescheduled with a \$50 deposit to be applied to the next visit.
- We do reserve the right to dismiss patients from the practice for multiple no show appointments.

We thank you in advance for your cooperation with this policy. **If you have any questions, feel free to call our office at 610-478-4033.**

**May, 2023**